LONDON FIRE BRIGADE

London Fire Brigade Headquarters
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Free Home Fire Safety Visits

A fire can start in any room and the effects can be devastating, even a small fire in your home can lead to substantial damage and expensive repairs. The LFB want to stop fires from happening and that is why we offer free home fire safety visits to help keep you and your loved ones safe.

What happens during a home fire safety visit ?

Our firefighters or trained staff will visit you at home, at a time that suits you and carry out a risk assessment. They will give you advice based on your home and individual needs, this includes; information on how to **prevent** fires, the importance of smoke alarms to **detect** a fire and your **escape** plan in the event of a fire.

A visit can take up to 90 minutes or longer if needed and we will fit free smoke alarms if required.

Specialist alarms can be fitted for people who may have a delayed response to escape for example; strobe light and vibrating pad alarms for those who are deaf or hard of hearing.

How to book a Home Fire Safety Visit:

Freephone: 0800 028 4428
Email: smokealarms@london-fire.gov.uk
Text /SMS: 07860 021 319

Worried about a relative, friend or neighbour ? Although everyone is eligible for a free home fire safety visit, some people with health problems or lifestyle behaviours can have an increased chance of a fire happening. To help you we have listed some of these examples below:

- **Increased risk factors can include:**
  Anyone that smokes; overloaded electrical sockets or poor wiring; unsafe use of candles or naked flames; previous fires or near misses; cooking left unattended; hoarding of any kind or someone who lives alone.
- **They are less able to react because of:**
  Mental health conditions such as dementia or learning difficulties; no smoke alarms are fitted or they don't work; alcohol dependency or drug misuse (prescribed or recreational); physical health issues including sensory impairments eg; hearing or sight.
- **They have a reduced ability to escape:**
  Mobility issues due to a physical disability; age-related problems or as a result of a long-term illness; escape routes are not kept clear or are blocked due to actions such as hoarding or conditions that affect decision making.

If you know anyone who has ***any combination of these risk factors***, give them our details to arrange a free home fire safety visit or simply ask them if they would like you to book a visit for them.

Remember -This is not an exhaustive list, if you are unsure please contact us for extra advice.